



# ComEd Start Service Guide

Application Process to Start  
Residential or Commercial  
Service with ComEd

# ComEd Start Service Guide

## Application Process to Start Residential or Commercial Service with ComEd

### ComEd Application Process

Thank you for your interest in electric service from ComEd. Please note that all applicants must be 18 years of age or older.

- Residential applicants can apply via phone by using our automated service or talking to a service representative by calling 800-EDISON1 (800-334-7661), or online at ComEd.com.
- Commercial applicants can apply by calling 877-4COMED (877-426-6331).

### Required Information

All residential and commercial applicants will be asked to provide the following information:

- Service address for the premises
- Mailing address
- Demonstrate payment of ComEd past due debts
- Contact information property owner/manager
- Telephone number
- Applicants preferred method of contact
- Email address

### Identification

Applicants are also required to provide two forms of acceptable documentation for positive identification, including one government issued photo ID\*.

- Second Government Issued Photo ID
- Driver's License Number or State ID Number\*\*
- Immigration/Naturalization Documents
- Government Benefits/Compensation Records
- Banking Account Information
- Federal Tax ID Number (Commercial)
- TANF ID (must contain picture)
- Marriage License
- Matricular Consular\*
- Weapons Registration Permit\*\*
- Social Security Number
- Lease or Closing Documents
- Birth Certificate
- Employment Records\*\*
- Student ID
- Articles of Incorporation
- Military Service ID\*
- Passport\*
- ITIN (Ind. Taxpayer ID Number)
- W2 Form
- Business License

\* Foreign Government Issued ID can be accepted

\*\* Must be US issued document

### Deposits

Any deposits required are determined in accordance with the Illinois Commerce Commission's rules. Under certain circumstances, additional applicant information/documentation may be required to complete the process. You will be notified within two business days of receipt of required documentation of service denial and if any further action is required.

### Questions

If you have any questions concerning this notice, please visit [ComEd.com](http://ComEd.com) or contact us at 1-800-EDISON1 (1-800-334-7661).